THE
Not Forgotten
Association

From Comradeship To Challenge™

96th Annual Review

April 2015-March 2016
Marianna Mitchell (née Proietti) served with the Royal Army Medical Corps in the Gulf War where she was held as a casualty in an Iraqi POW hospital. She still suffers from PTSD, knee problems and other injuries as a result of her experiences.

Since Marianna was nominated by her War Pensions Welfare Officer to attend one of our Christmas lunches several years ago, she has attended various outings, holidays and Royal events. Her physical and mental health have slowly improved so that she is now able to take part in more demanding activities. In the last year she has represented The Not Forgotten Association at fundraising events and given talks about our work - even speaking to an audience of more than 600 people!

“For years I felt alone in my battle with my illnesses. The NFA means that you are not forgotten, whether you are still serving or a veteran. Being able to chat about your memories and thoughts of campaigns and wars with other veterans, both young and old, who understand your situation, helps you to relax. You are treated as a friend not a stranger, you are always made to feel welcome and that you are not alone - and as a female veteran it sometimes does feel very lonely.”

Martin Wilson was serving with 2 Para in Afghanistan in 2011 when his sniper platoon came under fire. He was shot in the head, suffering severe injuries and was immediately repatriated to the UK, regaining consciousness three days later.

His injuries resulted in the loss of basic communication and co-ordination skills: he was no longer able to speak, read or write. With treatment Martin slowly regained these functions, although he continues to struggle. Martin first attended an NFA event when he was still unable to talk. Since then he has taken part in a number of our activity trips and other events, gradually gaining self-confidence and improving his communication skills.

Martin now helps to raise money for the charity, taking part in the 2015 New York Marathon and signing up for the Marathon des Sables in 2017. He has also spoken in public on several occasions.

“When I was discharged I felt I was on the bottom of the scrapheap as before I was injured I loved my job. The NFA allowed me to meet comrades, gave me challenges to aim for and showed that life is still there to enjoy. It has given me a purpose and is a very special charity.”

Matt Delaney suffered a multiple leg fracture and ankle injury whilst serving with the Grenadier Guards in Northern Ireland in 1990. Complications led to infection, nerve damage and his medical discharge. Matt began a new career in the health sector despite continuing to suffer from his injuries. In 2009 his doctors recommended a below-the-knee amputation, but Matt managed to get funding for a state-of-the-art exoskeleton and rehabilitation package from his regimental charity which also put him in contact with the NFA.

Over the last year Matt has taken part in our Malta battlefield tour, a recuperation holiday in Majorca and has marched at the Cenotaph - a huge personal achievement for him. He has now returned to his career after five years and has embarked on a series of walking challenges to raise funds for the NFA with his wife Michaela.

“The Not Forgotten has offered me real opportunities. I have re-found my pride, in turn finding the confidence and determination to move forward and challenge myself. Not only has the NFA had a positive effect on me, but more importantly my marriage, changing both our lives.”

Cyril Banks joined the Royal Navy in 1943. His first months at sea were spent in the harsh Arctic convoys and on North Sea patrols, before his ship was deployed to sweep mines prior to the Normandy landings. On D-Day Cyril was in the mine clearing flotilla off Gold Beach: “We saw bodies floating in the water. The horrendous things that were happening will live in my mind for ever.” Later Cyril took part in operations in the Far East. In 2013 he was awarded the Légion d’Honneur in recognition of his involvement in the liberation of France.

Since the NFA first met him in 1999, Cyril has become a hugely popular guest at our events, offering encouragement and support to veterans of all ages. He is a great ambassador for the Association and even at the age of 91 continues to raise money for the charity, collecting at railway stations and Stansted Airport and arranging fundraising concerts.

“I never thought retirement could be so full of life. The NFA has given me so many opportunities to meet other veterans, young and old. I’m grateful I can still do my bit to help them offer all these wonderful things.”

From Comradeship To Challenge

We Are Not Forgotten

Some of the many we have helped
How We Help

All ages, all campaigns, all services

We support any serving man or woman who is wounded, injured or sick and any veteran, of any age, with a disability, illness or infirmity; whatever the cause. Any serving or former member of the Royal Navy, the Royal Marines, the Army, the Royal Air Force and the Merchant Navy, both Regular and Reserve Forces, may be eligible for our help.

Through our busy and varied programme of Royal parties, holidays, entertainment and outings, we directly assist some 10,000 individuals each year across the UK. Activities are carefully tailored to the individual needs of beneficiaries of different ages, service experiences, personal circumstances and degree of physical or mental injury or disability. In providing this unique specialist service to the tri-service community our aim is to complement the work of other service charities.

Identifying the need

When organising each event we work closely with regimental and military associations, veterans’ organisations, other service charities, rehabilitation centres and Personnel Recovery Units, inviting them to identify those eligible beneficiaries who are in greatest need and therefore most likely to benefit from the activity selected. We are immensely grateful to them for their co-operation.

Many of the younger men and women injured in recent military operations continue to need our support. We also take care to ensure that those from previous wars and campaigns remain included, particularly as the passage of time reduces the numbers of older veterans who are able to attend our events.

We aim to offer the appropriate support both to those who are in permanent need and those whose needs change over time. The majority of beneficiaries at any event will not have participated in our activities before.

Improving health and wellbeing

Some of our activities provide a physical challenge and the opportunity to develop self-confidence, others are of a more social nature aimed at fostering camaraderie and friendship between like-minded people who understand each other’s experiences; many will offer both challenge and comradeship.

Spending time relaxing in each other’s company in a safe, familiar environment also helps to strengthen the sense of pride in their individual achievements and reduces feelings of isolation and of not being valued.

We invite partners of injured service men and women to events when we believe it will be beneficial. This enables them to meet and support others in similar circumstances and to feel that their own sacrifices are appreciated. Taking part in some of our activities gives them renewed determination and confidence to deal with the challenges facing their partner.

From Comradeship To Challenge

The Not Forgotten Association 2015-16
From Comradeship To Challenge

The Not Forgotten Association 2015-16

Report From The Chairman

David Cowley

Another year brightening the lives of so many people

We were honoured and privileged by the presence of our Patron HRH The Princess Royal and Vice Admiral Sir Tim Laurence at our flagship event, the Garden Party at Buckingham Palace where we entertained nearly 2,000 veterans of all ages and their escorts. As always our Royal guests spoke to many of our beneficiaries with great interest and brought great pleasure. Our Christmas Party at St. James’s Palace was attended by TRH The Earl and Countess of Wessex who joined every table during the afternoon and added so much to the Christmas cheer.

I pay tribute to my predecessor, Brigadier Richard Heywood, who retired as our Chairman at the AGM in October after 15 years’ service. He guided the charity with great wisdom and always put the interests of those we serve above all else. This Review also includes, on page 20, a tribute to Colonel Piers Storie-Pugh who retired as Chief Executive on 31st March 2016 after an outstanding five years.

Two longstanding members of the Committee retired at the AGM: Mrs Lavinia Newton and Captain Brian Adams. They both served with great enthusiasm and commitment. Very sadly, Lavinia, who made history by both parachuting and wing walking to raise funds for the charity, died in March and on behalf of all the Not Forgotten family I send condolences to her husband, Air Vice Marshal Barry Newton, who is himself an active supporter of the NFA. We have welcomed three new Trustees: Dr Kate Goble, Mr Glenn Hurstfield and Colonel James Partridge, who all have much to contribute to the charity from the medical, legal and military worlds.

As memories of the recent conflicts in Iraq and Afghanistan begin to fade, the importance of continuing to care for those who were injured in either body or mind grows even greater, whilst the needs of those injured in previous conflicts, or who suffer disability, increase each year. This is what makes our work so vital and why we are very grateful to those trusts, individuals and companies who support us. We touch the lives of some 10,000 men and women each year, but there are many more with whom we are not in contact and with your support we can show them that they too are not forgotten.

The busy and varied year you will read about in this Review is organised by a small team of seven, four of whom work part time, in our office in London. It is remarkable how such a small team can do so much for so many and they do it all with such interest in and care for the individuals. This outstanding team and the personal care they give are very special features of the NFA.

I hope you enjoy reading about a charity which is committed to bringing enjoyment, comradeship and challenge to some of the bravest and most deserving men and women in this country.

Our mission is to bring fun, comradeship and challenge back into the lives of serving and ex-service men and women who have been injured or whose lives are blighted by disability, whatever their age, whatever their service and whatever the cause of their injury.

This Review shows how we do this and also how we depend on the generous support of the major service charities - especially Help for Heroes, of other grant giving trusts, companies and individuals. We are hugely grateful to them all.

Hardly a week goes by without a Not Forgotten event or holiday somewhere in this country or, increasingly, abroad. In the past year we have taken groups skiing in the USA and France, climbing Mount Kilimanjaro, on battlefield tours in France and for breaks in Majorca. All these holidays have done so much to restore confidence and boost morale for those whose lives have often been devastated by injury. As one of the skiers said on his return: “It was the first time I have laughed and had fun since I was injured.”

The Not Forgotten Association (NFA) does much more than take groups on activity holidays. This Review shows how much we spend to ensure that those who are largely housebound have televisions and TV Licences, because to them a television is often their only window on the world. We also take professional shows to ex-service care homes throughout the country and arrange outings and Christmas lunches for older and often lonely veterans. These all bring great pleasure to a generation which can so easily be forgotten.

From Comradeship To Challenge
On June 11th 2015 nearly 2,000 veterans and their escorts enjoyed this year’s annual Garden Party at Buckingham Palace, held by kind permission of HM the Queen, in the presence of our Royal Patron HRH The Princess Royal and Vice Admiral Sir Tim Laurence.

The Garden Party is the most important day in the NFA’s calendar. We are proud and hugely privileged to be permitted to hold this event for the benefit of War Pensioners and those in receipt of compensation from the Armed Forces Compensation Scheme.

This unique occasion is always a very happy one for everyone who attends and is a particular thrill for those who are presented to our Royal guests. So many of the veterans have their own tales to tell, and it is clear from the amount of time that The Princess Royal and Sir Tim spent chatting to our guests, far longer than had been planned, that they were keenly interested in hearing about their experiences.

An array of celebrities mingled with our guests and were kept busy having photographs taken and signing autographs. To cap it all the weather was perfect, the afternoon tea was delicious and the Band of Her Majesty’s Royal Marines (Portsmouth) played superbly.

We would like to thank everyone who helped to make the Garden Party such a success, particularly the Buckingham Palace staff, the many service helpers and volunteers, the celebrities who gave up their valuable time and the Royal Marines band.

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“Thank you for helping us as a family. I believe if my husband had not got the help he needed I would not have him with me. A truly amazing day we will never forget.” (Mrs C.V.)

“The value of such events for our patients cannot be overestimated. Socialising allows them to forget about their injuries and rehabilitation for a few hours. The benefits are enormous, providing a much needed boost and increasing motivation during rehabilitation.” (WO2 B.D. DMRC Headley Court)
Our annual Christmas Tea Party was held on December 3rd 2015 in the State Apartments of St. James’s Palace by kind permission of HM The Queen. This year TRH The Earl and Countess of Wessex were in attendance and helped to make it such a special treat for more than 300 War Pensioners and their escorts.

Our Royal guests visited every table in the magnificent Throne, Entrée and Queen Anne Rooms, showing a clearly genuine interest in our beneficiaries and bringing much pleasure, joy and laughter to everyone. As they did so our guests enjoyed a fabulous tea whilst being entertained by celebrities, singers, magicians, caricaturists, balloonists and a quintet from the Band of The Household Cavalry.

After tea and the departure of the Royal Party everyone sat down for a festive variety concert in the Picture Gallery featuring professional comedians, singers and musicians with the Rev Roger Royle as chief compère.

The historic surroundings and the cheerful relaxed atmosphere always make the afternoon one of the highlights in our annual calendar and one which does so much to foster friendship and camaraderie. It is a huge privilege for us to hold this unique event which is an experience of a lifetime for many of the veterans and creates lasting memories. The Christmas Party could not have happened without the help of the Palace staff, the service helpers from three services, the entertainers, celebrities and the quintet from the Band of The Household Cavalry: we extend our deep appreciation to them all.

“Anita Harris leading the rousing concert finale”

“Royal support and seasonal cheer”

“The day was a great experience. The events you run have transformed the mindset and lives of a number of our residents and day attendees.” (Capt D.H.)

“We are veterans who have both been through some challenging times in military service. During the concert I looked at my wife who had tears in her eyes. Thank you for what was a truly memorable occasion.” (Mr K.B.)

“As veterans loss of camaraderie and identity can sometimes make your efforts during service seem forgotten. The NFA has allowed us to attend this occasion with full pride in our achievements and be amongst exceptional people.” (Mr & Mrs B.)

“At the age of 82 I had forgotten what a joy it is to be remembered. The occasion itself was so welcoming and atmospheric. So good to meet the men and women of the Service who were willing to chat with such grace.” (Mrs P.M.)

“Always charming. I loved the occasion.”

“Mr & Mrs A.”

“Thank you for an excellent evening.”

“Mrs M.”

“From Comradeship To Challenge”

“The Chelsea Pensioners are always popular guests”

“The Not Forgotten Association 2015-16”
During the year we arranged 65 in-house concerts at ex-service care homes up and down the country entertaining over 3,250 people. Our visits to the homes are a highlight in their calendars and extremely popular with the residents and staff alike.

Staged by Mickie Driver, and by Libby Stuart in Scotland, and their teams of professional entertainers, these afternoons bring fun, joy and a much-needed lift to veterans who are unable to get out and about. We are deeply indebted to all the performers for their dedication, enthusiasm and ability to connect with often very frail people.

"Yesterday’s concert was a wonderful occasion and every single resident had a great time. Even those residents who live with dementia or who are largely immobile were moving a hand or their feet and this really means so much to all of us." (Ms R.A., Royal Star & Garter)

The performers were absolutely brilliant. I have never heard such laughing and singing from such a large group here and it really raised the spirits. One of our residents wrote afterwards: “It brought joy to my heart, a smile from my face and a tear to my eye, thank you so much.” (Mr T.G., Care Ashore)

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As a new addition to our programme this year we put on High Tea Concerts for a total of 434 people in Plymouth, Yorkshire and, thanks to a donation from the Aviva Community Fund, in Colchester. Each afternoon was a great success and it was clear from our guests’ faces that they enjoyed a good, old-fashioned singalong.

"To say that things have been difficult of late would be such an understatement. Thank you all for the fantastic support and empathy you have shown me. I have felt that my world has turned upside down, but with the support shown by organisations such as yourselves, things are on the up." (Mr K.A.)

For those veterans not in care homes we arrange concerts with tea in larger venues such as Phyllis Court in Henley-on-Thames. We were also able to invite 28 guests to a special St George’s Day concert at the Cadogan Hall in London thanks to the generosity of the Band of the Coldstream Guards.

A television will often be a veteran’s only source of entertainment and link with the outside world.

We have also provided 69 televisions and TV Licences to a range of ex-service care homes, hospitals, hostels, housing projects and rehabilitation centres for use in individual rooms and communal areas. This has enabled a much greater number of people to benefit from our support.

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During one of the busiest years in the charity's history, we arranged 21 group holidays and short breaks for a total of 659 injured beneficiaries and escorts. These included two notable firsts: climbing Mount Kilimanjaro and a battlefield tour in conjunction with two other service charities.

Activity breaks for younger injured men and women have become a hugely important part of our programme over recent years. Such trips can be physically and mentally demanding, but are enormously popular and beneficial. Due to the nature of their injuries and experiences some guests may be hesitant about taking part, but they soon overcome their fears and doubts. By providing these breaks from the stresses of their recovery, we help the injured to focus on what they can achieve rather than on what they cannot.

Regaining their self-confidence and enthusiasm also helps these men and women in other aspects of their lives, including rehabilitation, personal and family relationships and employment. Many take up their new-found skills as a hobby.

Battlefield tours offer the perfect opportunity to bring together serving and ex-service men and women of all ages. We ran two tours to Ypres; the first in April for a group of 32, the second in July in partnership with Combat Stress and BLESMA. This was a memorable trip for the 30 guests, particularly for one who quite by chance found his great uncle's grave at the Essex Farm War Cemetery. Whilst another commented: “This event has done more for me than anything else since my injury.” Our third tour, to Malta in September, included a 93-year-old and a group of young injured Royal Marines amongst the 32 guests.

On all these tours the different generations get on so well with each other and the care shown to older veterans is humbling.

Four rest and recuperation holidays in Majorca, in May, June and October, enabled groups of younger beneficiaries and their partners to stay in a charming farmhouse and enjoy a few days of tennis, table tennis, painting, go-karting, kayaking and walking. The benefits of these weeks are huge: they are a welcome break from the routine of rehabilitation and many lifelong friendships are made, helping to overcome the isolation felt by many after their medical discharge.

On the nights before and after our Summer Garden Party and our Christmas Party we organised stays at the Union Jack Club in London for some 230 beneficiaries, mainly those injured in more recent campaigns, and their partners. This gave them the opportunity to meet old friends and make new ones in a secure and familiar atmosphere, replicating the camaraderie and banter of service life. These breaks are hugely popular and enable us to meet many of the young injured for the first time.
Holidays

"I was recently discharged from the Army on mental health grounds. My condition has greatly reduced my self-confidence and belief in my own abilities so I am extremely grateful to your team for showing me what I can still achieve with the right guidance. Meeting others who have similar difficulties has given me a real boost." (Mr M.R.)

"We had an awesome time at Bradenham. Great memories have been made and new friendships have been formed." (Mr & Mrs R.)

"I am pleased to inform you the lads have all come back in incredibly high spirits. These trips are so vital in their rehabilitation process and now the others are keen to get involved giving them all a new focus." (Sgt T.M., 40 Commando)

Of all our activity holidays, our white water canoeing trips are perhaps the most beneficial in restoring confidence, boosting morale and offering the adrenaline rush that many badly miss from their service days. In July two groups of 12 travelled to the French Alps and took on the challenge of canoeing down the river and rapids. Help for Heroes helped to fund these holidays and we are very grateful for their support.

Summer continued with our popular track event at Brands Hatch where 71 beneficiaries were driven around the track in a variety of high performance cars. The continued support of our generous benefactors ensured that our guests had a day to remember. We are very grateful to Help for Heroes who supported the overnight accommodation enabling everyone to get together and swap their stories.

For the first time we ran a country activities weekend at Bradenham Manor, a beautiful house kindly lent to us by Grant Thornton UK. Forty guests enjoyed the light-hearted team games and quizzes which generated much fun and laughter as well as a keen competitive spirit.

The Kilimanjaro Summit Challenge in September proved to be the adventure of a lifetime for the 12 injured servicemen who took part. This trip embodied our motto ‘From Comradeship To Challenge’ and all that the NFA stands for. With the help of a huge support team, the group trekked 8-12 hours a day and 15 hours on summit day. This is a huge challenge, even for the able-bodied, but was even more so for the double and single amputees. Reaching the summit was a moment of great celebration, an immense achievement that the group will remember for the rest of their lives. Such a challenge forges close bonds and despite their different service backgrounds and ages many have since become firm friends.

Over the last few years we have taken a small group of injured servicemen to run in the New York Marathon. The bravery and determination of these men in dealing with their injuries and completing the course, not to mention the extremely respectable finishing times, is inspirational.

Thanks to the wonderful generosity of one of our individual supporters, we ran three skiing holidays in early 2016 for a total of 48 guests who all had a brilliant time. The first to La Plagne in France was followed by two to Breckenridge in the USA where the quieter slopes and the superb instructors - veterans themselves - ensured that everyone, whatever their injuries or ability, benefitted hugely, regaining their confidence and enthusiasm for life.

From Comradeship To Challenge

The Not Forgotten Association 2015-16
This year we organised 31 outings and lunches, providing a wide range of entertainment and recreational opportunities for 2,002 men and women. Some events were tailored to older veterans, others were better suited to our younger beneficiaries and many brought veterans of different generations together.

We arranged for 24 beneficiaries to watch England rugby internationals at Twickenham and 10 to experience a fundraising boxing evening, whilst a mixed age group of 38 enjoyed a memorable day’s racing at Ascot.

The Wimbledon Tennis Championships are one of the annual highlights in our calendar. Thanks to the continued generosity of the All England Club we were able to invite more than 160 guests to enjoy the privilege of watching the world’s top tennis players from some of the best seats on Centre and Number 1 Courts and with delicious Wimbledon cream teas thrown in!

We took groups to Founder’s Day at the Royal Hospital Chelsea, Trooping The Colour - Colonel’s Review, the Dunkirk Little Ships Veterans Cruise and the Festival of Remembrance at The Royal Albert Hall. All of these are very moving and memorable occasions for our guests, both young and old, who very much appreciate the special privilege of attending such national events.

On Remembrance Sunday our contingent of 50 - aged from 30 to 93 years old - marched past the Cenotaph before enjoying lunch at a nearby hotel. For those beneficiaries struggling with injuries, being able to march provided a significant milestone in their recovery.

“Thank you for giving my son the opportunity to lay a wreath on your behalf at the Cenotaph on Remembrance Sunday. There were a few proud tears shed I can assure you.” (Mr D.A)

Some of our activities also act as fundraising events and the annual Reginald Fessenden Challenge sailing event organised by Captain Tim Davies is one of themost successful, this year raising more than £16,000.

In September we commemorated our 95th anniversary with a unique event in the historic Old Royal Naval College Greenwich which brought together 194 beneficiaries and guests: WWII veterans being given pride of place. We began with our first-ever church service in the beautiful College Chapel, followed by Beating Retreat performed by the Band of the Coldstream Guards in the Lower Grand Square and ending with a rousing concert and a delicious dinner in the magnificent Painted Hall.

“The anniversary event was such a wonderful occasion, so very emotive and I felt truly privileged to be in such incredible company.” (Ms S.S.)

The calendar year again concluded with another successful series of nine Christmas lunches around the UK entertaining 909 people - the most ever. Our thanks to JTI for their continued generosity in helping to finance the lunches and to the Aviva Community Fund whose donation funded a lunch in Colchester.
Farewells

Colonel Piers Storie-Pugh OBE TD DL

Piers Storie-Pugh retired as Chief Executive of The Not Forgotten Association on 31st March 2016 after five outstanding years at the helm. He joined the charity in 2011 after successful careers in the Reserve Forces and The Royal British Legion. During his time with us he secured the selection of the Association as one the Telegraph’s Christmas Appeal charities in 2014 as well as other substantial sources of funding. This enabled the charity to extend its range of activities and increase the number of beneficiaries. Piers also ensured that the name and the work of the Association became more widely known and he was instrumental in raising the funds for the Association’s memorial at the National Arboretum. He led the charity with energy, enthusiasm and, above all, deep interest in the welfare of those we serve. The Trustees were delighted when Piers agreed to serve as a Vice-President of the Association on his retirement.

Major General Gerald Cavendish Grosvenor, 6th Duke of Westminster – A Tribute

It was with great sadness that all those in The Not Forgotten Association family learnt of the untimely death on 9th August 2016 of our Vice President, Major General His Grace The Duke of Westminster KG CB OBE TD CD DL. A glance at any of the fulsome obituaries revealed just how many organisations, trusts and charities he was associated with, but The Not Forgotten Association had a very special place in his interests and affections. Although a very successful landowner, businessman and philanthropist, it was always the Army which attracted him most. As a young man, the then Earl Grosvenor had always wanted to serve in the 9th/12th Lancers, but family responsibilities meant that a career in the Regular Army was not a realistic option, so he joined the Territorial Army, initially as a trooper. Commissioned into the Royal Armoured Corps in 1973, he commanded his Regiment, the Queen’s Own Yeomanry, and in 2004 was appointed as the first TA Major General in the new post of Assistant Chief of the Defence Staff (Reserves and Cadets). He finally retired from the Army in 2012, his last post being Deputy Commander Land Forces (Reserves). Soldiers, their families and the welfare of all were a major driving force in his life and it was within The Not Forgotten Association that he was able to direct much of his energy. His contribution to the Association has been immense and we will remain eternally grateful for his support and generosity. We salute the memory of a remarkable friend.

Lavinia Newton – A Tribute

As the wife of Air Vice-Marshal Barry Newton, Lavinia was inspired to help the wounded and those with disabilities. The Not Forgotten Association fitted the bill and she was elected as Trustee in 1999. Lavinia was intensely loyal and passionate about the charity, its ethos and its work. She found particular pleasure and inspiration in the service people for whom she had the greatest admiration and enjoyed their friendship. Lavinia liked to play her part and she certainly did that, undertaking a daring biplane wing walk in 2004 and raising £12,672 for the Association - a remarkable feat at the age of 72. In 2010 she was at it again, performing a sky dive which raised a further £14,000. Despite ill health later in life, she continued to fulfill what she saw as her duty to the charity whenever she was able, before retiring as a Trustee in 2015 after 16 years’ outstanding service. Lavinia gave so much of herself for the benefit of others, for which she was loved and admired. We remember her with everlasting thankfulness.

Major General Sir Christopher Airy KCVO CBE, former Chairman
Our total income for the year was £1,094k, an increase of £12k over last year and again ahead of budget.

The level of donations was higher at £654k than in the prior year (£644k), reflecting the continued generous support of our regular donors. Legacy income was significantly up at £134k (£38k) and we are, as ever, enormously grateful to those who remembered us in their wills. Our investment income was level at £102k (£99k).

The contributions we received from official bodies decreased from £339k to £318k. However, we are very appreciative of this amount at a time when many of our funders are experiencing additional calls on their own finances.

Expenditure increased to £1,369k (£1,341k).

Of this outlay, 86% related to charitable expenditure and 14% to governance and fundraising.

During the year £225k of assets were liquidated to ease the Association’s working capital position.

Together, these results have led to an operating deficit of £274k. Negative market movements in our investment portfolio of £157k left us with an overall deficit of £431k.

This meant that at year end our accumulated reserves had reduced from £2.86m to £2.42m, in line with our Trustees’ stated policy to reduce reserves to twice our annual charitable expenditure.

Note: This year we were required to change our accounts to conform with the Financial Reporting Standard (FRS102). This requirement meant that prior years’ figures back to 2014 were restated to reflect the liability for our staff pension scheme, thus the comparative figure for last year’s reserves is lower than in last year’s Annual Review (where it was stated at £2.89m).

Risk Statement

The charity has conducted an internal review of risks. The two major risks facing the charity are these:

- **Financial** - the NFA has no guaranteed future income streams. This gives rise to the reserves policy adopted by the Trustees, i.e. holding between £2m and the equivalent of two years’ costs as reserves.

- **Reputational** - as an organiser of a wide variety of events, the NFA takes great care to ensure the safety of all participants and that the appropriate insurance policies are in place.

The Trustees commissioned a full review of risk by an external consultant in 2015. Such assessments are undertaken every three years to support the Trustees’ risk review, the next one being due in 2018.

In the meantime the staff continue to update the internal risk register and perform regular risk assessments for events and holidays, as well as reviewing internal systems and procedures on a regular basis.
Each year the Trustees and the executive team review the Association’s aims, objectives and activities, looking at what has been achieved in the previous 12 months, the outputs and the outcomes from our work.

Our main objectives for 2015-16 were to:

- Continue delivering a high quality, imaginative and appropriate programme of activities that are suitable and beneficial for tri-service personnel of all ages, being mindful of the range and extent of their injuries and disabilities.
- Offer opportunities which reflect the charity’s motto ‘From Comradeship To Challenge’, including the chance to climb Mount Kilimanjaro.
- Organise a high profile event for WWII veterans around significant tri-service anniversaries from the war and combine this with the charity’s own 95th anniversary.
- Lead in the organisation of an event for other service charities for the mutual benefit of the participants.
- Organise additional events and increase the number of participants whilst taking into account the two year reserves policy.
- Raise our profile by regularly updating our website, developing the use of social media and producing a newsletter.
- Expand our relationships with corporate bodies, encouraging them to sponsor specific activities and/or organise events in support of the charity, whilst keeping donors and grant makers fully aware of our activities.
- Identify and explore new areas of fundraising and make best use of media contacts.
- Continue our good relationships with Personnel Recovery Units, regimental associations and regimental/corps headquarters, encouraging them to direct eligible beneficiaries to the charity.
- Reach those who have not previously benefited from our activities and widen the footprint of the charity’s Friends and Official Volunteers throughout the UK who can advise and signpost new beneficiaries to us.
- Continue seeking ways of improving our methods of operation which also help in achieving our charitable objective.

We achieved all our objectives except that of producing a newsletter (this was accomplished in July 2016).

The Association engaged directly with more than 9,000 beneficiaries. This number does not take into account the significant benefits to partners, carers and family members, particularly through the provision of televisions and licences to care homes and recovery centres.

Our Thanks

The Trustees wish to convey their sincere thanks and appreciation to all the volunteers and organisations who have so generously given their time, access to their properties and support to the Association over the last 12 months.

Gratitude is also due to our many donors. We are very fortunate to have such a loyal group of supporters including military and non-military grant-giving trusts, associations, volunteers and individuals who have generously donated to us this year.

Finally, we wish to thank our small, hard-working team in the London office who continue to ensure the smooth day-to-day running of the charity.

With all their continued support we look forward to maintaining and enhancing the delivery of our charitable services.

Our main objectives for 2016-17 are to:

- Continue offering a programme of events and activities that are appropriate, beneficial and relevant, mindful of the range of the ages, injuries and experiences of the individuals we are seeking to assist.
- Enhance communications, initially redesigning the charity’s website and producing regular newsletters.
- Seek to invite eligible beneficiaries who have not attended an NFA event before and to offer opportunities to veterans of all ages underpinning our motto ‘From Comradeship To Challenge’.
- Continue to seek new avenues of funding in part due to the increased costs of providing the specialist instructors required on activity

Future Plans

Our Trustees have confirmed that our aims, objectives and activities will remain focused on our stated purpose.

Our main objectives for 2016-17 are to:

- Continue to work closely with other service charities.
- Continue to expand the charity’s volunteer footprint. Also, to consider the value of collecting at different mainline stations, and, with permission, at other venues.
- Develop and refine the Association’s processes to ensure that we optimise the use of resources, including consideration of an upgrade to the database management system.

## Achievements & Performance

During the year we provided direct support to beneficiaries in the following areas:

<table>
<thead>
<tr>
<th></th>
<th>2014-15</th>
<th>2015-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outings</td>
<td>1,930</td>
<td>2,002</td>
</tr>
<tr>
<td>Holidays</td>
<td>768</td>
<td>683</td>
</tr>
<tr>
<td>Concerts</td>
<td>4,000</td>
<td>3,250</td>
</tr>
<tr>
<td>Royal Parties</td>
<td>2,272</td>
<td>2,252</td>
</tr>
<tr>
<td>TVs for Individuals</td>
<td>399</td>
<td>450</td>
</tr>
<tr>
<td>TVs Licences for Individuals</td>
<td>349</td>
<td>403</td>
</tr>
<tr>
<td>TVs &amp; Licences in Homes/Hospitals</td>
<td>85*</td>
<td>68*</td>
</tr>
<tr>
<td>Total direct beneficiaries</td>
<td>9,803</td>
<td>9,108</td>
</tr>
</tbody>
</table>

*Indicates the number of TVs and licences provided to homes, etc rather than the number of actual beneficiaries. It is estimated that some 2,500 people benefited from communal and individual TVs and licences in homes in 2015/16.

Our main objectives for 2015-16 were to:

- Continue our good relationships with Personnel Recovery Units, regimental associations and regimental/corps headquarters, encouraging them to direct eligible beneficiaries to the charity.
- Encourage them to sponsor specific activities and/or organise events in support of the charity, whilst keeping donors and grant makers fully aware of our activities.
- Ensure the smooth day-to-day running of the charity.
- Achieve all our objectives except that of producing a newsletter (this was accomplished in July 2016).
- Continue offering a programme of events and activities that are appropriate, beneficial and relevant, mindful of the range of the ages, injuries and experiences of the individuals we are seeking to assist.
- Continue to work closely with other service charities.
- Continue to expand the charity’s volunteer footprint. Also, to consider the value of collecting at different mainline stations, and, with permission, at other venues.
- Develop and refine the Association’s processes to ensure that we optimise the use of resources, including consideration of an upgrade to the database management system.
Our team of seven, mostly part-time staff devote their efforts to delivering our busy programme of events, leaving little time for formal fundraising. We do not receive any guaranteed or statutory income and we therefore rely entirely on the generosity of those who recognise the value of our work, both for their financial support and for the time that they freely give to support us. A list of our principal donors and fundraisers for the year is shown on pages 28-29.

Once again our largest donor was Help for Heroes (£90,000) whose generosity enabled us to provide white water canoeing holidays in France, a track day at Brands Hatch and a short break at the Union Jack Club in London in conjunction with our Christmas Tea Party.

We are also hugely fortunate to enjoy the continued support of the main Armed Services charities: ABF The Soldiers’ Charity (£40,000), The Royal Air Force Benevolent Fund (£20,000), The Royal Navy & Royal Marines Charity (£10,000) and Seafarers UK (£5,000).

Further generous contributions were received from grant giving organisations such as Queen Mary’s Roehampton Trust (£22,000), The Childwick Trust (£15,000), The Doughty Hanson Charitable Trust (£10,000) and The Elizabeth Frankland Moore & Star Foundation (£10,000).

We have also received wonderful support from our small band of corporate supporters including Aspen Insurance (£30,000), Lark Insurance (£15,194) and Atlas Elektronik UK Limited (£10,987).

The year saw an impressive range of fundraising challenges undertaken by our supporters, many of who have themselves benefitted from our activities. Perhaps the outstanding feat was that achieved by Theo Jones and Shane Chadwick who rowed nearly 2,729 nautical miles across the Atlantic Ocean in a 24-foot boat as part of the Talisker Whisky Atlantic Challenge - described as the toughest row on Earth. We are so grateful for their incredible efforts and hugely proud of their amazing accomplishment.

Several of those who took part in our Kilimanjaro Summit Challenge (see page 17) took the opportunity to fundraise ‘to give something back’ to the Association and between them raised an incredible £44,250. Once again we took a team of five injured service men to run in the New York Marathon and through their sponsorship efforts they also raised funds for the charity. Our Head of Events Rosie Thompson and Official Volunteer Martin Ash joined them as part of their ‘95 Miles for 95 Years’ 2015 challenge, which raised more than £13,500.

Other notable achievements included cycle rides from Land’s End to John O’Groats and coast-to-coast across the North of England and Devon, running the Paris Marathon, an evening of entertainment at the Blackpool Grand Theatre, a group of 15 climbing Ben Nevis at night, several ‘Tough Mudder’ challenges, tea dances and Indian restaurant evenings, skydiving, golf days and boxing events.

Our team of loyal volunteers, many of whom are WWII veterans, continue to give up their time to ‘spread the word’ and collect money at supermarkets, shopping centres, sports venues, airports and military shows. This year’s collections at London Victoria Station were hugely successful and we have now begun similar collection at Canary Wharf and railway stations around the country.

To each and every person who has supported us this year we pass on our heartfelt thanks. Your financial contributions are vital in helping us to make a real difference to the lives of our injured service men and women.
Our Major Donors & Fundraisers

Making our work possible

TOP FUNDRAISERS

Mr Martin Ash
Mr Cyril Banks
Mr Graeme Barlow
Canary Wharf Collections
Mr Colin Gould
Mr Terry Grimwood
Mr David Hart
Isle of Thorney Lodge
Mr Theo Jones & Mr Shane Chadwick
Mr Peter Lightbown
Mrs Shirley McLean
Mrs Sheila Peceznik
Mr Allan Roberts
Mr Carl Schofield
Mr Mike Smart
Mr Graham Smith
Mr Simon Taylor & Mr Andrew Bowden
Rosie Thompson
Ms Pearl Thrumble
Mr Matt Tomlinson
Mr Tony Toms
Victoria Station Collections
Mr Martin Wilson

MORE THAN £50,000

Mr Christopher Gate
Help For Heroes

£10,001 - £50,000

ABF The Soldiers’ Charity
Aspen Insurance
Atlas Elektronik UK Limited
Big Lottery Fund
Childwick Trust
Lark Insurance
Royal Air Force Benevolent Fund
Westminster Foundation

£5,001 - £10,000

Charles Skey Charitable Trust
Doughty Hanson Charitable Trust
Elizabeth Frankland Moore & Star Foundation
Peacock Charitable Trust
Queen’s Club of San Francisco
Royal British Legion
Royal Navy & Royal Marines Charity

£1,000 - £5,000

Associated Property Owners Ltd
Aviva Community Fund
Burry Charitable Trust
Mrs Beryl Clare
Club Scuderia
Mrs Elisabeth Cox
Donald Forrester Trust
Mr David Dudding
Mr Stuart Farrington
Fenwick Limited
Dr William Frankland
EM & MR Frisby Charitable Trust
Gilbert And Eileen Edgar Foundation
Goldman Sachs International
Hawkins Charitable Trust
Hesco Bastion Limited
Miss Louise Jones
Joseph And Lena Randall Charitable Trust
Joseph Strong Frazer Trust

LEGACIES

We are hugely grateful to the following individuals who remembered us in their wills:

Jean Agnes Cheverton
Mr Gerald Crossman
Mr Peter George Hodges
Mrs Gordonline Johnston
Mrs Christina Ross
Mr Francis Wynd

The Not Forgotten Association 2015-16
Northern Ireland Chairman’s Report

This year we were delighted to hear that HRH The Princess Royal had graciously agreed to extend her patronage of the charity to include The Not Forgotten Association Northern Ireland. This excellent news followed our registration as a separate charity with the Charity Commission for Northern Ireland.

Highlights of another busy year included a Christmas lunch for over 100 veterans and, for residents of the Somme Nursing Home, a morale-boosting programme of outings, concerts, pantomimes and attendance at the annual TRBL Festival of Remembrance in Belfast.

We were again represented at a number of important events and services, including the Commemoration of the Battle of the Somme on July 1st and Remembrance Sunday at the Cenotaph and the Garden of Remembrance in Belfast. Groups of Northern Ireland veterans again attended the Association’s Garden Party at Buckingham Palace and the Christmas Party at St. James’s Palace.

My sincere thanks go to everyone who gives to our charity by donating time or money and to all those who participate in our fundraising and entertainment activities. Your constant support and encouragement is all the more appreciated in a difficult financial climate. Major benefactors included the Dean of Belfast for the Christmas Sit-out for Charities, the Malvern Trust, the Leopardstown Park Hospital Trust, Bangor Ex-Services Club, the Greater Shankhill Community Council, the Royal Engineers Association, and Major Barry and Rosemary Lowly.

Further acknowledgements are due to other military charities, particularly the Disabled Ex-Service Association which has supported us throughout the year, and to the Northern Ireland Veterans Forum in which we maintain an active role on the Executive Committee.

My warmest tribute to everyone in the Association: our Committee members, volunteers and supporters; my Vice Chairman Ben Higgins for his unwavering help, support and guidance; our Secretary Anne Kirkwood, Treasurer and Events Coordinator Yvonne Ritchie and Terry Bashford for their energy and commitment. Deep gratitude also to our President His Grace The Duke of Abercorn who gave an inspiring talk at our AGM and David Keith for his goodwill, experience and diligence in auditing our financial records.

All of these dedicated people combine to make the charity the very special and inspiring one it is.

Ne Obliviscaris.

Associations, Homes & Hospitals

We provide entertainment, outings, holidays and television licences for serving and ex-service men and women who are residents of, or members of, hospitals, homes, Personnel Recovery Units/Centres and associations, including:

- Aden Veterans Association
- Aircrew Association
- Air Gunnery Association
- Alabaré Homes for Veterans
- Algerines Association
- Association of WIRENS
- Avante Care Homes
- Battle of Britain Fighter Association
- Belvedere House, Banstead
- BLESMA
- Blind Veterans UK
- Bournemouth War Memorial Homes
- British Ex-Services Wheelchair Sports Association
- British Korean Veterans Association
- Burma Star Association
- Carlton Dene Home, London
- Catterick Garrison Medical Reception Station
- CESSAC House, Gosport
- Chaseley Trust, Eastbourne
- Combat Stress
- Combined Ex-Services Association
- Commando Veterans Association
- Consort Association
- Dashwood Foundation, London
- Dhekelia Court, Portsmouth
- Dunkirk Memorial Home, Taunton
- Dunkirk Veterans
- Erksine Home, Renfrewshire
- Federation of Merchant Mariners
- Fellowship of Services
- FEPOW Remembrance Social Club, London
- Fleet Air Arm Association
- Flowerdown House, Weston-Super-Mare
- Galanos House, Birmingham
- Glamis Court, Fareham
- Glider Pilot Regimental Association
- Goldfish Club
- Greenwich Club, Southsea
- Guinea Pig Club
- Gulf Veterans Association
- Gurkha Residential Home Dharan, Nepal
- Haig Housing
- Halley House, Cromer
- Haven Services
- Headley Court DMIRC, Epsom
- Housing 21, Birmingham
- Hull Veterans Support Centre
- Ilford Park Polish Home
- Italy Star Association
- Kairos Community Trust, London
- Lister House, Ripon
- Mais House, Brixhill-on-Sea
- Manxmore Nursing Home, Hindhead
- Malaya and Borneo Veterans Association
- Market Garden Veterans Association
- Mark Wright Project Centre, Dalkeith
- Maurice House, Broadstairs
- Merchant Navy Association
- Mon Abri Veterans House, Plymouth
- Morden College, London
- National Ex-Prisoner of War Association
- National Gulf Veterans and Families Association
- National Malaya and Borneo Veterans Association
- New Belvedere House, London
- Normandy Veterans Association
- North Inch House, Perth
- Parachute Regiment Association
- Pembroke House, Gillingham
- Phoenix House, Catterick
- Polkessidown & Southbourne Ex-Servicemen’s Club
- Princess Marina House, Luton
- Queen Alexandra Hospital Home, Worthing
- Richard Peel House, Lytham St Annes
- Rothbury House, Morpeth
- Royal Air Forces Association
- Royal British Legion
- Royal Homes, London
- Royal Hospital Chelsea
- Royal Marines Association
- Royal Naval Association
- Royal Star & Garter Homes
- Russian Convoy Club
- Scottish Veterans Residences
- Service Personnel & Veterans Agency
- Sir Gabriel Woods Mariners Home, Greenock
- Somerset Legion House, Weston-Super-Mare
- Somme Nursing Home, Belfast
- South Atlantic Medal Association 1982
- St David’s Home, London
- St George’s Court, Southsea
- St Peter’s Court, County Durham
- St Vincent’s Home, Isle of Wight
- Stoll, London
- Submariners Association
- Sussexdown, Storrington
- Trafalgar Quarter, Southsea
- Trafalgar Quarters, London
- V & W Destroyer Association
- West London Mission
- White Ensign Association
- Women’s Auxiliary Air Force Association
- Women’s Royal Army Corps Association
- Worpleston View, Guildford

Many other regimental, service and ex-service associations also benefit from our activities.
Our founder, Miss Marta Cunningham CBE, was born in New Orleans in the United States. She received vocal training from some of the best singing teachers in Europe before making her first appearance as a soprano soloist in the Coronation Concert at the Crystal Palace in 1901. This was followed by performances in oratorio and tours of England, Ireland and America. In 1910 she established regular ‘matinées musicales’ at Claridge’s Hotel in London, and during WWI she was active in charity work.

History relates that, a year after the Armistice, Marta heard that there were perhaps a handful of wounded soldiers under treatment at a nearby Ministry of Pensions Hospital. She called on the Matron and asked if she had a few lonely patients who would like to come out for tea. The Matron looked surprised and replied that she had a few hundred patients - 600 to be precise.

Marta was deeply moved by what she saw: “Listless men who took no notice of my coming or of my going. Were these really the enthusiastic young men who went to a nation’s rescue?” She soon set about mobilising her group of friends to host these men for afternoon tea and entertainment. During one of these early invitations one soldier was heard to say: “We don’t want no charity Miss, we are forgotten by everybody and we’d better stop so”.

On 12th August 1920 the “Not Forgotten” Association was formed for the ‘comfort, cheer and entertainment’ of servicemen injured in WWI, and in its first year some 10,000 men were entertained. Thanks to the generosity of other charities and the public, as well as the firm backing of the Royal Family, hospital visits and tea concerts were followed by outings, drives and gifts such as fruit, chocolate and cigarettes. Marta continued her work for the Association until her death in 1937.

Although its aims have remained largely the same throughout its 96 years, the Association has adapted to meet the changing needs of the serving wounded and veterans with disabilities. WWII brought a huge increase in the number of disabled service men and women and a renewed need for the charity’s work. A new generation of the injured and sick were there to be helped, alongside the ‘Boys of the Old Brigade’ who needed care as never before.

In the 1960s the number of veterans eligible for the charity’s assistance dwindled. That situation changed dramatically with the deployment of our Armed Forces in Northern Ireland, the Falklands, the Balkans, Iraq, Afghanistan and elsewhere. As a result the need for our unique work grows no less.

Despite the loss of records in an air raid in 1941, we can be reasonably confident that about one million men and women have benefitted from the charity’s activities since its formation. Whilst the need for its work remains, the Association will continue to ensure that those who have served their country and are suffering shall not be forgotten.
The Not Forgotten Association

From Comradeship To Challenge

Founded in 1920 by Miss Marta Cunningham CBE

Patron
Her Royal Highness The Princess Royal

Presidents
Admiral of the Fleet Sir Benjamin Bathurst GCB DL
Commandant Andria Larken CBE
General The Lord Dannatt GCB CBE MC DL
Air Chief Marshal Sir Stephen Dalton GCB ADC FRAes

Vice-Presidents
Major General Sir Christopher Airey KCVO CBE
Mr John Brunel Cohen OBE DL
The Countess Haig
Lieutenant Colonel T J Tedder
Major General The Duke of Westminster KG OBE TD DL

Chairman
Brigadier R J Heywood OBE DL (retired June 2015)
Mr David Cowley (appointed June 2015)

Vice-Chairman
Mr David Cowley (until June 2015)

Honorary Appointments
Treasurer: Major D A C Smyth MBE TD
Chaplain: Reverend (Col Rtd) Peter Hewlett-Smith OBE
Medical Officer: Dr Kate Goble MBBS MRCGP DipOccMed
Entertainments Officer: Mr. Dougie Squires

General Committee
Captain B J Adams RN (retired October 2015)
Mr Jeremy Archer
Colonel Sir Geoffrey Errington Bt OBE (died October 2015)
Dr Kate Goble (appointed October 2015)
Group Captain Jacqueline Gross RRC (appointed February 2016)
Mr Glenn Hurstfield (appointed October 2015)
The Lord Newall DL
Mrs B H Newton (died March 2016)
Mr Mark Nicholls
Colonel James Partridge TD DL (appointed October 2015)
Commander S J Scorer RN FNI FCMI (appointed February 2016)
Commodore P J Tribe RN

Executive Staff
Chief Executive: Colonel P Storie-Pugh OBE TD DL (retired March 2016)
Brigadier James Stopford CBE (appointed April 2016)
Head of Events: Ms R J Thompson
Head of Finance: Mrs P Henderson

Chief Executive, Brigadier James Stopford CBE
James left the Army in December 2015 after 36 years with the Irish Guards. He is a member of HM Body Guard of the Honourable Corps of Gentlemen at Arms, Chairman of the Gallipoli Association, an enthusiastic but untalented sailor and lover of all outdoor activities. Married to Michelle, a solicitor, they have two grown up children, a doctor (des) and vintner (practising!).

Head of Events, Rosie Thompson
Rosie has been our Head of Events for 18 years and during that time has met many thousands of veterans, all of whom inspire her. Rosie’s passions are all outdoors activity - except sailing! She has a real love of animals, especially her beloved Cocker Spaniel, Amber. When not working - which is rare - she is busy raising money in a variety of ways for the NFA. She has completed 24 marathons, many half marathons and several long distance challenges, and in 2017 she will fulfil a long-held ambition to take part in the Marathon des Sables.

Head of Finance, Pat Henderson
Pat joined the NFA in December 2011. A Chartered Accountant, she has spent much of her career working in banks and the Civil Service, including the Charity Commission which she left in 2008. She then went on to work for various charities until she joined the NFA. Pat loves to travel, both in the UK and abroad, and at weekends spends much of her time exploring the wilds of Buckinghamshire.

Assistant to Head of Events and Holidays Manager, Anne McGinley
Anne joined the NFA in 1999. She previously worked for the United Nations in Geneva, New York and Damascus before returning to England as P.A. to the President of a large international record company. Anne helps Rosie to organise the NFA’s busy programme of activities, liaising with veterans’ organisations and our beneficiaries as well as representing the charity at events. She has a daughter and two stepchildren and enjoys walking, concerts and visiting museums and exhibitions.

P.A. to the Chief Executive, Ann Milicoy
Ann has been in this post since 2001. After working for Marks and Spencer, Shell, Price Waterhouse and United City Merchants, she left to bring up her two children; Peter (now a Bank Manager) and Eleanor (in theatre marketing) before returning to work and joining the NFA. Her other interests are mainly her three grandchildren, but she also loves walking, dancing, learning Italian and holdaying in Italy. She especially enjoys meeting the NFA’s beneficiaries and organising the collections at London railway stations.

Communications Manager, Phil Jenkins
Phil joined the NFA in 2011 and has worked in most areas of the charity. After spending some 25 years in commercial roles in the travel industry - including co-founding a tour operating business - he became a freelance marketing consultant before joining the NFA. His responsibilities include our website, social media, the Annual Review, advertising, PR and looking after our fundraisers. Likes include most styles of music and sport, especially his hometown football club Hereford FC. Dislikes include poor punctuation!

Database & Finance Officer, Kester Muller
Kester joined the NFA in 2014 to co-ordinate an IT project and run the Television Department. After studying at University College, London, he worked in a variety of jobs, including healthcare publishing and drug treatment policy. He lives in north east London with his partner and cycles to our office in Victoria, but is soon to take to the canals in a houseboat!

Our team

Assistant to Head of Finance, Ann Milicoy

From Comradeship To Challenge

The Not Forgotten Association 2015-16

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Supporting Us

Every financial contribution is important and helps us to make a difference to the lives of injured service men and women.

To make an online donation please visit www.btplc.com/mydonate and search for ‘Not Forgotten Association’. Or you can send a cheque made payable to ‘The Not Forgotten Association’ to the address below.

If you are thinking of setting up your own fundraising event or leaving a gift to us in your will, please email: info@nfassociation.org for further information.

Or why not join our team of volunteers and help to raise valuable income to help us with our work? Please email: volunteer@nfassociation.org for more details.

The Not Forgotten Association
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London SW1W 0DH

Tel: 020 7730 2400
Fax: 020 7730 0020

Email: info@nfassociation.org

Web: www.nfassociation.org

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Company Number 8302965